# An Empirical Study of the Discreteness Prior in Low-Rank Matrix Completion

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### **Abstract**

A reasonable assumption in recommender systems is that the rows (users) and columns (items) of the rating matrix can be split into groups (communities) with the following property: each entry of the matrix is the sum of components corresponding to community behavior and a purely low-rank component corresponding to individual behavior. We propose to investigate (1) whether such a structure is present in real-world datasets, (2) whether the knowledge of the existence of such structure alone can improve performance, without explicit information about the community memberships. To these ends, we formulate a *joint* optimization problem over all (completed matrix, set of communities) pairs based on a nuclear-norm regularizer which jointly encourages both low-rank solutions and the recovery of relevant communities. Since our optimization problem is non-convex and of combinatorial complexity, we propose a heuristic algorithm to solve it. Our algorithm alternatingly refines the user and item communities through a clustering step jointly supervised by nuclear-norm regularization. The algorithm is guaranteed to converge. We propose some synthetic data experiments to confirm or disprove our hypothesis and evaluate the efficacy of our method at recovering the relevant communities.

## 1 Introduction

In recommender systems (RSs) we aim to recommend items (e.g. movies, products, books) to users. Oftentimes information about users (resp. items) is available in the form of categorical attributes (commonly referred to as communities) such as gender, nationality, or occupation (resp. genres, brands, or authors) [1, 2, 3, 4]. Such information is frequently used, for instance, to improve RSs' performance in terms of accuracy enhancement [4], interpretability [5, 6], and scalability [7].

However, user and item communities are often not explicitly available. A typical solution to this problem is to apply a clustering method on other forms of (non-categorical) side information. For instance, users are often clusterized considering user-user interactions [8, 9, 10, 11, 12]. Another research direction is concerned with providing partitions of the users and items into clusters *based* on a rating matrix alone. A simple solution is to apply a clustering method to the user and/or item profiles obtained as a natural byproduct of the rating prediction process of most collaborative filtering models [13, 14, 15]. However, such methods are ad hoc post-processing steps and do not exploit the cluster structure in the predictions themselves.

Previous attempts at detecting user and item clusters based purely on a low-rank partially observed matrix assume noisily observed pure community behaviour [9, 8]. On the other hand, our hypothesis is that community behaviour and continuous low-rank structure can *coexist* in the same matrix. To

confirm or disprove this hypothesis, we aim to perform community discovery and low-rank matrix completion *jointly*, by constructing a model which efficiently exploits the "discreteness prior" on the existence of underlying user and item communities which play a role in the generation of the ratings.

We assume the rows (users) and columns (items) of the matrix can be split into groups (communities) with the property that each entry of the matrix is *a sum of components* corresponding to community behaviour and a purely low-rank component corresponding to individual behaviour. Such a decomposition was first introduced in [6], where an algorithm is provided to perform matrix completion based on this assumption, *assuming complete knowledge of the communities* of users and items. In contrast, we formulate an optimization problem *over* all (completed matrix, set of communities) *pairs* based on a nuclear-norm regularizer which jointly encourages *both* low-rank solutions *and* the recovery of 'relevant' communities. Since our optimization problem is non-convex and of combinatorial complexity, we propose a heuristic algorithm to solve it.

Our experiments will address the following questions:

- Is it conceivable for the prior knowledge of the existence of communities, as opposed to a more general low-rank prior, to improve the performance of matrix completion, without any explicit knowledge of the community membership function? Specifically, on synthetic data, how does our method perform in comparison with baselines that can be found in literature?
- Do real datasets (e.g. MovieLens) exhibit a non-trivial combination of discrete (community) behaviour and continuous (generic low-rank) behaviour?
- In real RSs datasets, are the groups recovered by our methods meaningful and interpretable?

The presence of the predicted behaviour can be confirmed or disproved by evaluating whether our methods (which model both phenomena) outperform baselines which do not allow for such phenomena. Categorical information is easier to interpret than generic low-rank features: it can be compared with known groups (e.g. genres), or more finely investigated (one can, e.g., search for common plot themes). If confirmed, our hypothesis could shed light on the underlying phenomena driving recommender systems predictions, greatly improving explainability.

## 2 Methodology and experimental design

**Notation:** Let  $R \in \mathbb{R}^{m \times n}$  be a partially observed matrix. We denote by  $\Omega \subset \{1,2,\ldots,m\} \times \{1,2,\ldots,n\}$  the set of observed entries and  $R_{\Omega}$  the matrix of observed entries with zeros imputed in the missing entries. For all  $i \leq m$  (resp.  $j \leq n$ ), write f(i) (resp. g(j)) for the community to which i (resp. j) belongs. Denote by  $d_1$  (resp.  $d_2$ ) the number of user (resp. item) communities. Thus, f (resp. g) are functions from  $\{1,2,\ldots,m\}$  (resp.  $\{1,2,\ldots,n\}$ ) to  $\{1,2,\ldots,d_1\}$  (resp.  $\{1,2,\ldots,d_2\}$ ). By abuse of notation, we will identify each element of u (resp. v) in  $\{1,2,\ldots,d_1\}$  (resp.  $\{1,2,\ldots,d_2\}$ ) with the community  $f^{-1}(u) \subset \{1,2,\ldots,m\}$  (resp.  $g^{-1}(v) \subset \{1,2,\ldots,n\}$ ) it represents.

Optimization problem: We propose the following optimization problem:

$$\min_{f,g} \min_{C,M,U,Z} \mathcal{L} \quad \text{with} \qquad \mathcal{L} = \sum_{(i,j)\in\Omega} |C_{f(i),g(j)} + M_{i,g(j)} + U_{f(i),j} + Z_{i,j} - R_{i,j}|^2 
+ \lambda_C ||C||_* + \lambda_{MU} [||M||_* + ||U||_*] + \lambda_Z ||Z||_*,$$
(1)

subject to

$$\sum_{i \in f^{-1}(u)} M_{i,v} = 0 \quad \forall u \le d_1, v \le d_2, \qquad \sum_{j \in g^{-1}(v)} U_{u,j} = 0 \quad \forall u \le d_1, v \le d_2,$$

$$\sum_{i \in f^{-1}(u)} Z_{i,j} = 0 \quad \forall j \le n, \quad \text{and} \qquad \sum_{j \in g^{-1}(v)} Z_{i,j} = 0 \quad \forall i \le m.$$
(2)

Here,  $\lambda_C, \lambda_{MU}$  and  $\lambda_Z$  are regularization parameters. The conditions (2) imply that the matrix Z is free of any community-wide behaviour component for either users and items, and the matrices  $M \in \mathbb{R}^{m \times d_2}$  and  $U \in \mathbb{R}^{d_1 \times n}$  are free of any community-wide behaviour components for the users and items respectively.

Note that the optimization is over not only the matrices C, M, U and Z, but also over the choice of communities f, g. In the case where the community side information is fixed in advance, an equivalent problem has been formulated in [6], where an iterative imputation algorithm is proposed together with a proof of convergence.

**Algorithm:** Since (1) involves optimization over a combinatorial number of possible functions f, g we propose a heuristic algorithm to reach a solution. Like (1), our algorithm takes as input the partially observed matrix R and the hyperparameters  $d_1, d_2$  and  $\Lambda = \{\lambda_Z, \lambda_C, \lambda_{MU}\}$ . Our strategy, further represented in Algorithm 1, is as follows.

First, we solve the optimization problem (1) for f=g= null (which is equivalent to  $d_1=d_2=0$ ). Secondly, we cluster both the rows and the columns of the recovered matrix, with the numbers of clusters set to  $d_1$  and  $d_2$ , yielding the partitions  $f_0$  and  $g_0$  respectively. Our next aim is now to iteratively refine the partitions f and g. To this end, we solve problem (1) with  $f=f_0, g=g_0$  fixed, obtaining the matrices  $\hat{R}_0=\{C_0,M_0,U_0,Z_0\}$ , and consider, for each set of non-negative parameters  $\theta=(\theta_1,\theta_2,\theta_3,\theta_4)$  in some predetermined set  $\Theta$ , the following cluster profile:

$$S^{\theta} = \theta_1 \tilde{C}_0 + \theta_2 \tilde{M}_0 + \theta_3 \tilde{U}_0 + \theta_4 Z_0, \tag{3}$$

where  $\tilde{C}$ ,  $\tilde{M}$  and  $\tilde{U}$  are  $m \times n$  matrices such that  $\tilde{C}_{i,j} = C_{f(i),g(j)} \forall i \leq m, j \leq n$ ,  $\tilde{M}_{i,j} = M_{i,g(j)} \forall i \leq m, j \leq n$ , and  $\tilde{U}_{i,j} = U_{f(i),j} \forall i \leq m, j \leq n^1$ . For each  $\theta \in \Theta$  we now obtain partitions  $f_{\theta}$  (resp.  $g_{\theta}$ ) of the users (resp. items) by clustering the rows (resp. columns) of  $S^{\theta}$ . Next we solve (1) fixing  $f = f_{\theta}, g = g_{\theta}$ , obtaining the matrices  $\hat{R}_{\theta} = \{C_{\theta}, M_{\theta}, U_{\theta}, Z_{\theta}\}$  and calculate  $\ell_{\theta} = \mathcal{L}(R_{\Omega}, \hat{R}_{\theta}, \Lambda, f_{\theta}, g_{\theta})$ . Finally, we compute the minimum  $\ell_{\theta_{\min}}$  of  $\ell_{\theta}$  over all values of  $\theta$  and retain the partitions  $f_{\theta_{\min}}, g_{\theta_{\min}}$  and the associated matrices  $\hat{R}_{\theta_{\min}} = \{C_{\theta_{\min}}, M_{\theta_{\min}}, U_{\theta_{\min}}, Z_{\theta_{\min}}\}$ . Next we can feed this data to the next iteration of the algorithm: we use  $\hat{R}_{\theta_{\min}}$  to build the matrices  $S^{\theta}$ s again and continue the process until convergence.

Regarding the choice of the searched set  $\Theta$ , since we use the k-means algorithm as the clustering procedure we can restrict ourselves to  $\theta$ s such that  $\theta_1+\theta_2+\theta_3+\theta_4=1$ , and for computational reasons, we set  $\Theta$  to be the intersection of that set with a given discrete grid. Note that the value  $\theta=(1,0,0,0)\in\Theta$  will always return the same clustering and the same loss as the previous iteration. Thus, the loss is guaranteed to decrease monotonically at each iteration and the algorithm converges.

**Remark 1:** The motivation for using k-means as the background clustering procedure is that it can be interpreted as a well-principled approximation to the optimization of the loss  $\mathcal{L}$  over the user (item) cluster assignments: assume for simplicity that there are no clusters over items so that the matrix is only composed of the terms C and Z, with  $\Lambda_C=0$ . For any clustering assignment over the users, the rows of the matrix Z are the distances to the cluster centers. Minimizing the nuclear norm of Z over the choice of assignments is very difficult due to the implicit (cross-cluster) low-rank condition. However, if we instead consider the Frobenius norm (at small cost to the intuition), the solution is given exactly by k-means.

Remark 2: The intuition behind the introduction of the heuristic search parameter  $\theta$  and the construction (3) of  $S^{\theta}$  is as follows. If  $\lambda_Z$  and  $\lambda_{MU}$  are both very large<sup>2</sup>, and the item partition g is correct, it is clearly best to cluster the rows of  $\tilde{M}+\tilde{C}$ . Indeed, the items only exhibit community behaviour in those components. On the other hand, if the ground truth contains a large  $\tilde{U}$  component (i.e. if there is significant interaction between user communities and specific items), or if the current item partition g is significantly wrong, then the component  $Z+\tilde{U}$  will be more relevant to the clustering problem. We further split all components so we can look for solutions across a spectrum of confidence in the current partition (a very large  $\theta_4$  will reset the optimization procedure to a distant solution, whilst a large  $\theta_1$  will keep the current solution unchanged). Thus our algorithm includes a mix of incremental steps and explorative search.

Synthetic data generation: To examine our proposed method in different regimes we aim to generate square matrices in  $\mathbb{R}^{m \times m}$  where the users and items are naturally divided into k clusters of size m/k.

<sup>&</sup>lt;sup>1</sup>Note that since the matrices  $\tilde{C}, \tilde{M}, \tilde{U}$  and Z live in mutually orthogonal subspaces with respect to the Frobenius inner product, the matrices C, M, U, Z (and in particular the loss  $\mathcal{L}$ ) are well-defined for any full matrix  $R = \tilde{C} + \tilde{M} + \tilde{U} + Z$  for any given set of hyperparameters and partitions f, g.

 $<sup>^2</sup>$ This implies, assuming suitably cross-validated parameters, that the Z, M, U components of the ground truth matrix are very small.

#### **Algorithm 1 Collaborative Clustering**

**INPUT:** Partially observed matrix  $R_{\Omega}$  and hyperparameters  $d_1, d_2, \Lambda = \{\lambda_Z, \lambda_C, \lambda_{MU}\}$ 

```
1: f = \text{null}, g = \text{null}
  2: Z = \arg\min_{Z} \mathcal{L}(R_{\Omega}, \Lambda, f, g)
  3: f_0 = \text{clusterRows}(Z, d_1), g_0 = \text{clusterColumns}(Z, d_2)
4: \hat{R}_0 = \{C_0, M_0, U_0, Z_0\} = \arg\min_{C, M, U, Z} \mathcal{L}(R_{\Omega}, \Lambda, f_0, g_0)
               MAKE \tilde{C}_0, \tilde{M}_0, \tilde{U}_0 FROM \hat{R}_0, f_0, g_0
  6:
               f = f_0, g = g_0, \ell_0 = \mathcal{L}(R_{\Omega}, \hat{R}_0, \Lambda, f_0, g_0)
  7:
               for \theta \in \Theta do
  8:
                    \begin{split} S^{\theta} &= \theta_1 \tilde{C} + \theta_2 \tilde{M} + \theta_3 \tilde{U} + \theta_4 Z \\ f_{\theta} &= \text{clusterRows}(S^{\theta}, d_1), \, g_{\theta} = \text{clusterColumns}(S^{\theta}, d_2) \end{split}
  9:
10:
                    \hat{R}_{\theta} = \{C_{\theta}, M_{\theta}, U_{\theta}, Z_{\theta}\} = \arg\min_{C, M, U, Z} \mathcal{L}(R_{\Omega}, \Lambda, f_{\theta}, g_{\theta})
11:
                     \ell_{\theta} = \mathcal{L}(R_{\Omega}, \hat{R}_{\theta}, \Lambda, f_{\theta}, q_{\theta})
12:
13:
               \theta_{\min} = \arg\min_{\theta}(\ell_{\theta})
14:
15: \hat{R}_0 = \hat{R}_{\theta_{\min}}, f_0 = f_{\theta_{\min}}, g_0 = g_{\theta_{\min}}
16: until f_0 == f and g_0 == g
17: return f,q
```

Without loss of generality, the first cluster consists of the first m/k entries, etc. and we assume f, g are defined according to this clustering arrangement. In our first strand of experiments, a wide range of ground truth matrices  $\mathbb{R}^{m \times m}$  will be built from the following three basis matrices:

- [Pure community component] (A): First construct a random orthogonal  $k \times k$  matrix  $\bar{A}$  to represent the cross-community affinities, then set  $U_{i,j} = \bar{A}_{f(i),g(j)}$  and set A to be a normalized version of U of Frobenius norm m.
- [User × (Item community) and vice versa] (B): Construct two matrices  $\tilde{B}^1 \in \mathbb{R}^{m \times k}$  (and  $\tilde{B}^2 \in \mathbb{R}^{k \times m}$ ) whose columns (resp. rows) are k random orthonormal vectors in  $\{x \in \mathbb{R}^m : \sum_{i \in f^{-1}(c)} x_i = 0 \forall c \in \{1, 2, \dots, k\} \}$  such that for each  $c \in \{1, 2, \dots, k\}$ , the columns vectors  $\tilde{B}^1_{f^{-1}(c),j}$  for  $j \leq k$  are orthonormal (similarly for  $\tilde{B}^2$ ). Set  $U_{i,j} = \bar{B}^1_{i,g(j)} + \bar{B}^2_{f(i),j}$  and let B be a normalised version of U with Frobenius norm m.
- [Community-free behaviour] (C): For each  $c_1, c_2 \in \{1, 2, \dots, k\}$ , (independently) generate a random matrix  $U^{c_1, c_2} \in \mathbb{R}^{m/k \times (m/k-1)}$  whose columns form an orthonormal basis of the space  $\{x \in \mathbb{R}^{m/k} : \sum_i x_i = 1\}$ . Then construct the matrix  $\mathbb{R}^{m/k \times m/k} \ni C^{c_1, c_2} = U^{c_1, c_2}(U^{c_1, c_2})^{\top}$  (for each  $c_1, c_2$ ). Define  $\bar{C} \in \mathbb{R}^{m \times m}$  as a block  $k \times k$  matrix whose blocks are the matrices  $C^{c_1, c_2}$ . Finally, C is a normalized version of  $\bar{C}$  with Froebenius norm m.

Note that for a given f, g, the matrices A, B, C belong to the (independent) subspaces corresponding to  $\tilde{C}$ ,  $(\tilde{M} + \tilde{U})$  and Z respectively. Using these basis matrices, we can construct matrices of the form:

$$R(\alpha, \beta) := A + \alpha B + \beta C,\tag{4}$$

where the parameters  $\alpha$  and  $\beta$  regulate the importance of ground truth behaviours associated to A,B and C. We plan to run experiments varying  $\alpha$  and  $\beta$  as well as the proportion of observed entries of  $R(\alpha,\beta)$  and observe how our method performs in different difficulty regimes. Note that the orthogonality conditions we imposed in the specific construction above make the problem especially well-behaved: in the ground truth solution, all clusters of both users and items have equidistant centers, and all of the vectors in any given cluster are equidistant to each other and each is at the same distance from the center. This means no cluster is easier to detect than any other.

In our second strand of synthetic experiments, we will verify that the proposed method performs well in a slightly less contrived setting without the orthogonality constraints presented above. Specifically:

• The pure community component  $\tilde{A}$  will be constructed as a  $k \times k$  matrix with i.i.d. N(0,1) entries. The (normalised) matrix A will be constructed from  $\tilde{A}$  as before.

- The columns of the user  $\times$  community raw matrix  $\tilde{B}^1 \in \mathbb{R}^{m \times k}$  are projections of independent isotropic Gaussian vectors in  $\mathbb{R}^m$  onto the space  $\{x \in \mathbb{R}^m : \sum_{i \in f^{-1}(c)} x_i = 0 \forall c \in \{1, 2, \dots, k\}\}$ .  $B^2$  is constructed similarly. Further normalisation steps are unchanged.
- The matrix C corresponding to pure low-rank effects, is simply constructed with i.i.d. N(0,1) entries, then projected to the space  $\{X \in \mathbb{R}^{m \times m} : \sum_{i \in f^{-1}(c)} x_{i,j} = 0 \forall c \in \{1,2,\ldots,k\}, j \leq m \land \sum_{j \in g^{-1}(c)} x_{i,j} = 0 \forall c \in \{1,2,\ldots,k\}, i \leq m\}$  and normalised to have unit Frobenius norm.

In the above situation, it is no longer true that each cluster is equally hard to detect.

**Baselines:** In the scenario where no explicit side information is provided for users or items, two branches of clustering frameworks are widely used in collaborative filtering-based recommendation systems: (1) matrix factorization (MF) methods and (2) nearest neighbor (NN) methods. We select as baselines a state-of-the-art representative example of each branch as follows:

- [MF]: Apply standard nuclear-norm matrix factorization [16] and then cluster the rows (resp. columns) of the recovered matrix to detect communities of users (resp. items).
- [NN]: Nearest neighbor methods typically calculate a statistical distance between users (resp. items) using only the known entries, and then group the users (resp. items) hierarchically. As a representative example, we propose to use the Pearson correlation.

**Hyperparameter selection and scalability:** The relevant hyperparameters in our model are  $d_1, d_2, \lambda_Z, \lambda_C, \lambda_{MU}$ . In practice, they can later be determined through *cross validation*. Note that the CV procedure can be executed in parallel: different sets of  $(\Lambda, d_1, d_2)$  can be fitted separately. In the case of  $d_1$  and  $d_2$ , it is not necessary to run the full algorithm for each combination. Indeed, note that the choice of  $d_1$  and  $d_2$  is likely to have a large effect on the optimal loss for typical values of  $\Lambda$ . Thus, a promising strategy is to run a rudimentary version of our algorithm (e.g. with a single clustering step) for several  $d_1$ 's and  $d_2$ 's, and select the best performing values.

Regarding the for loop in Algorithm 1 (lines 8-13) observe that the iteration i+1 does not depend on iteration i. In this case, small adjustments also allow these steps to be executed in parallel, significantly reducing the computing burden of the search for the parameters  $\Theta$ .

Note that line 11, which requires performing an iterative imputation procedure to solve the version of problem (1) for known f, g, can be greatly accelerated with warm starts: the full recovered matrix from the previous iteration (of the repeat loop) is used as a warm start for each value of  $\Theta$ , so that only a small number of imputations is required. Similarly to other involved optimization algorithms<sup>3</sup>, further improvements can be performed if necessary: for instance, one could initially select the optimal value of  $\Theta$  based on an even smaller number of imputations, and perform a more thorough imputation procedure on the chosen  $\Theta$  before moving to the next iteration of the repeat loop.

**Evalutation procedure:** In the synthetic data, we propose to assess the agreement of our clustering method with the ground truth using the *Rand Index*. Let  $f_1, f_2$  be two partitions of a set  $\{1, 2, \ldots, m\}$ , the Random index  $\operatorname{Rand}(f_1, f_2)$  between  $f_1$  and  $f_2$  is defined as the proportion of pairs of elements in  $\{1, 2, \ldots, m\}$  which are either placed in the same cluster in both partitions  $f_1, f_2$  or placed in a different cluster in both partitions  $f_1, f_2$ :

$$\operatorname{Rand}(f_1,f_2)=\#(\mathcal{S}_{f_1,f_2})/\left(egin{array}{c} n \ 2 \end{array}
ight), \quad ext{where}$$

 $\mathcal{S}_{f_1,f_2} = (\{i_1,i_2\}: [f_1(i_1)=f_1(i_2) \land f_2(i_1)=f_2(i_2)] \lor [f_1(i_1) \neq f_1(i_2) \land f_2(i_1) \neq f_2(i_2)])$ . Note that the random index is well defined even if  $f_1$  and  $f_2$  return a different number of clusters.

**Real data experiments:** We intend to evaluate the behaviour and performance of our methods on broadly used and stable benchmark datasets such as MovieLens, Douban and LastFM. In the real data experiments, since we do not have access to the "correct" clusters, we can only rely on the following two ad hoc solutions:

• comparing the accuracy (for instance the RMSE) of our method with that of other methods such as a single optimization of Problem (1) with f = g = null; and

<sup>&</sup>lt;sup>3</sup> such as architecture search for neural networks

• manually observing correlations between our recovered clusters and explicitly or implicitly available categorical side information (such as movie genres or common plot themes).

#### 3 Related work

Community discovery is a widely researched task in recommender systems. In [8], the authors propose a probabilistic model to solve binary matrix completion with graph side information based on the assumption that the users form communities. The clusters are recovered from the graph information via the stochastic block model (SBM), and the cluster preferences are then recovered from the observed data. Similar approaches can be observed in [10, 11, 17, 18, 9]. The main difference between these works and ours is that they do not allow for non-random user-specific behaviour within each cluster (except [9]), that is, there is no difference between predicting the matrix and predicting the clusters. In that respect, our setting is more similar to the regularization based techniques [19, 20, 21], but our method is different. The paper [9] is to our knowledge the only work that incorporates item-specific behaviour in a community detection context. They do so in a discrete fashion with the concept of "atypical" movies and users, whilst our approach is a continuous one, which includes the possibility of representing any matrix (at a regularization cost). A deep learning approach to extracting community information from graphs is offered by graph neural networks [22, 23, 24].

Another systematic work which studies collaborative clustering is [25], which provides a deep theoretical analysis of a model where items must be clusterized based on discrete ratings given by users, themselves belonging to certain communities (here the ratings are iid for any fixed pair of communities and no specific algorithm is presented). In [13, 14], the authors detect user groups applying k-means on the user-latent factor matrix (imputing the unknown entries via collaborative filtering). Nearest neighbor techniques are also employed in aggregation methods: in [26], the authors use the Pearson correlation to define the similarity among the users while in [27], the cosine similarity is applied. One distinguishing characteristic of our model is that it is able to learn both ratings and communities *jointly*. It is important to point out some authors explore orthogonality and factorization to implement clustering in matrices [28, 29, 30]. However, these works differ from ours since they start from a fully-known matrix, and use different methods. The most related work to ours is [6], which studied the case where there the community memberships are known. In contrast to this work, here we study how to recover both communities and the matrix starting only from the incompletely observed matrix.

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